

GENERAL CONDITIONS – AMAKULU SAFARI.

1. Organiser

These general conditions are applicable to all travel arrangements for which John Ekkenberg of Amakulu Safari is the technical organiser (hereinafter referred to as “the Organiser”), including trips booked by the Organiser on the instruction of our business partner.

2. Price of the trip

The price of the trip includes all of the services specified in the programme, including mandatory taxes and levies known at the time the agreement was entered into.

3. Entry into the agreement

The agreement is binding on both parties once the deposit or the specified payment has been made. By making the payment, the customer confirms that they have accepted the conditions for the trip notified in writing and/or set out in the brochure and any other marketing material.

4. Deposit and final payment

At the time the agreement is entered into, a deposit equivalent to 50% of the total price of the trip is payable, unless stated otherwise for the trip in question. If the deposit is not paid on time, the Organiser is entitled to cancel the agreement. The outstanding amount must be paid no later than 40 days before the departure date, unless specified otherwise. If the outstanding amount has not been paid by the due date, the Organiser is entitled to cancel the agreement without refunding the deposit.

5. Cancellation

The customer has the right to cancel the trip against payment of a fee of DKK 1,500.00. If the organiser is obliged to impose stricter cancellation conditions at a third party's behest, then these will apply unless the customer has not been informed of such prior to the agreement being entered into at the latest.

The customer has the right to cancel the trip against a partial refund.

90 days or more	- DKK 1.500,00 + any requirement from the third party's services
40 – 90 days	- loss of deposit
39 – 21 days	- 40% return of the price of the trip.
20 – 7 days	- 20% return of the price of the trip
Less than 7 days	- 0.0% return of the price of the trip

6. Cancellation due to illness, etc.

It is recommended that the customer take out illness/cancellation insurance.

This insurance covers cancellation costs if the customer is unable to participate in the trip due to death, serious illness or injury, confinement to bed on the orders of a doctor or similar circumstances. The insurance also covers instances where the customer's participation in the trip is made difficult by the above circumstances occurring in their spouse, cohabitee, child or grandchild, sibling, grandparents, brother/sister-in-law or travel companion provided that supporting documentation, in the form of a doctor's certificate, is submitted in good time.

Furthermore, the customer may cancel the travel arrangement if, within a period of 14 days prior to the beginning of the trip, the destination or a location in the immediate vicinity of it suffers from acts of war, natural disasters, potentially fatal diseases or other similar events. In such cases, the customer is entitled to have all amounts hitherto paid in relation to the trip refunded.

However, this does not apply if the customer knew of the event in question or the event was common knowledge at the time the agreement was entered into.

7. Price changes

The Organiser is entitled to increase or reduce the agreed price due to changed transport costs, taxes and levies or exchange rates. However, the agreed price cannot be increased if notification thereof has not been received by the customer 20 days before departure at the latest.

8. Travel insurance, etc.

It is the customer's own responsibility to ensure that adequate insurance is in place in general. It is recommended that insurance be taken out that covers, for example, costs associated with illness and accidents, repatriation and loss of or damage to luggage. Further information on this can be obtained from the Organiser and/or our business partners.

9. Transfer of the trip

The customer can transfer the trip to anyone else who meets all the necessary conditions for participating in the trip. Due to for example agreements with sub-contractors, the Organiser may be precluded from changing tickets, hotel reservations, etc., and, in these cases, the trip will not be transferable.

The Organiser must be notified of this in good time before the start of the trip. The Organiser is entitled to impose an administrative charge for the extra work involved in the transfer.

10. The Organiser's responsibilities

The Organiser is responsible for arranging the trip in accordance with the programme/price list. The Organiser assumes no responsibility for agreements/promises made between the customer and other third parties, including our business partners without the Organiser's prior approval.

11. Changes/cancellation

The Organiser accepts no responsibility for changes and delays, etc., resulting from breaches of agreements, unofficial strikes, the weather or other conditions over which the Organiser has no control. The Organiser reserves the right to make the necessary changes as a result of missed connections. Up to 21 days before the start of the trip, the Organiser is entitled to cancel the planned trip, after which any amounts paid will be refunded if it is not possible to find a suitable replacement trip. The customer cannot make any further claims in this regard.

12. Passport, visa, vaccinations, etc.

Before entering into the agreement for the purchase of the travel arrangements, the customer will receive information on passports, visas, vaccinations, etc., that are required for the trip to be undertaken. The customer is obliged to make sure they have a valid passport, the necessary visa(s) and have received the necessary vaccinations.

13. Firearms certificate

For hunting trip arrangements, the Organiser will ensure that the necessary firearms certificates are procured for South Africa. Your attention is drawn to the fact that it is always a requirement that the customer have a valid permit for the possession and carrying of firearms in their home country. Furthermore, the customer must acquire an EU Firearms Pass, which is required for travel in/through an EU country and for any stopover in an EU country.

14. Claims, jurisdiction and applicable law

Any claims must be lodged with the Organiser or their representative as soon as possible. Any claim against the Organiser shall be settled in accordance with South African law. Claims must be brought before South African courts.

15. Importation of trophies, etc.

It is the customer's own responsibility to investigate precisely which procedures and import permits must be complied with. The Organiser explicitly notes that some of the wild species that may be killed during the trips may be covered by international conventions and EU legislation, including the Washington Convention and Directive 92/118/EEC as regards the importation of trophies. Unless agreed upon otherwise, the meat and hides of the animals always accrue to the owner of the hunting estate. The Organiser explicitly notes that the importation of meat and untreated animal hides is not permitted in certain countries without permission from their veterinary and food product authorities.

It is the customer's own responsibility to apply for this, in Denmark from the Danish Veterinary and Food Administration, Mørkhøj Bygade 19, 2860 Søborg (Tel. No. (+45) 33 95 60 00).

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